

NWWC Booking Form

THE NATIONAL WHITE WATER CENTRE
FRONGOCH, BALA, GWYNEDD, LL23 7NU tel 01678 521083 ext. 4.
fax 01678 521158 e-mail info@rivercoaching.co.uk

A deposit of 20% of the total course cost or purchase order/full invoice details should be sent with this booking form. The balance is payable in full 30 days prior to the course. If booking within 30 days of course date we require full payment at time of booking. Invoices will be sent out approximately 1 month before the course. Please use a separate form for each course – photocopies of this form are acceptable.

Course	Dates	Group size
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PLEASE NOTE THAT ALL NATIONAL WHITE WATER CENTRE COURSES ARE NON-RESIDENTIAL.

Name of organisation.....

Name (of individual or course organiser).....

Address (all correspondence will be sent to this address).....

Telephone number (work).....(evening).....

E-mail..... Fax.....

Cheque (payable to WCA Canolfan Tryweryn) for £..... enclosed as deposit as full payment (please tick as appropriate)

Please debit my credit card for the sum of £ as deposit as full payment (please tick as appropriate)

Debit/Credit card details (all cards EXCEPT AMERICAN EXPRESS)

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Card type..... Valid from.....

Expiry date..... Issue no (Switch only).....

Please invoice (address).....

For (full amount) £..... Purchase order attached (please tick as appropriate)

PLEASE READ AND SIGN THE CONDITIONS OF BOOKING ON REVERSE OF THIS FORM

Declaration I confirm that I have read, understood and agree to abide by the booking conditions as printed overleaf and have enclosed the appropriate payment/payment details

Signed..... Print name..... Date.....

CONDITIONS OF SERVICE

Valid for bookings from December 1st 2008 until further notice. Applicable to National White Water Centre courses only.

The National White Water Centre offers a wide range of coaching and safety and rescue courses. Full details of each course are available from the centre. All courses are staffed by appropriately qualified staff. Staff to student ratios are in accordance with BCU. Whilst every reasonable attempt will be made to deliver courses, the National White Water Centre reserves the right to cancel or modify the courses due to safety considerations and factors beyond our control.

LIABILITY AND INSURANCE

- Whitewater canoeing/kayaking and rafting are potentially dangerous activities. All participants must be aware of this and accept the risks associated with these activities. Whilst the National White Water Centre has an excellent safety record responsibility for injury or illness arising from rescue training or associated activities can only be accepted if caused by negligence on the part of Rescue 3(UK) its servants or agents.
- Rescue 3(UK) is under no liability whatsoever in respect of loss or damage to property, however caused, whilst at The National Whitewater Centre or on a course arranged by the National White Water Centre at another location.
- Participants are strongly advised to arrange their own insurance cover. The National White Water Centre is unable to offer any form of insurance cover (other than public liability).

HEALTH AND SAFETY CONSIDERATIONS

- Due to the strenuous nature of whitewater canoeing, kayaking and rafting, all participants should be physically fit. Anyone with a medical condition must seek medical advice before considering participating.
- All participants must be able to swim 25m and be confident swimming in open water.
- All participants must be aged 16 or over for BCU WWS&R courses and 18 and over for BCU WWS&R Advanced, L1 RGT and Rescue 3 courses.
- Spectacles may be worn at the discretion of the Course Director.
- It is recommended that spectacles are impact resistant with plastic lenses and frames.
- The wearer must accept that injury may still occur if any form of spectacles are worn and accept full responsibility for any such injury.
- Contact lenses may be worn by participants.
- Course participants will not be permitted to consume alcohol or drugs prior to or during courses. The centre staff reserve the right to refuse participation to anyone considered to be under the influence of alcohol or drugs.
- National White Water Centre staff may require any participant to leave the course if that person acts in any such manner as to endanger him / herself or any other course members or any other user of the training venue user. The course director may require any participant to leave the course if that person is not of a suitable standard to be on that particular course.

DISABILITIES

- Disabled persons are welcome to participate in courses. Please send details of your specific needs to the National White Water Centre at the time of booking.
- The National White Water Centre must be informed of any medical conditions (asthma, epilepsy, deafness etc) or any other special needs of any / all participants.

WATER LEVELS (ONLY APPLICABLE TO SOME COURSES)

- Some courses can only take place on at the National White Water Centre when there is a release from Llyn Celyn Dam. For National White Water Centre group/closed courses run at alternative sites water fees will be payable.
- There is always the possibility of the water being shut down at short notice e.g. in the interest of flood defence or mechanical breakdown.
- Participants are therefore recommended to check our water information line before travelling. 01678 520826.
- Refunds or transfers will be made in the event of failure to deliver any coaching courses due to there being no water release, when no other suitable venues can be used. The National White Water Centre will not accept liability or any other expenditures or costs incurred by prospective participants.
- The National White Water Centre reserves the right to modify or postpone courses to optimise water conditions.

EQUIPMENT AND CLOTHING

- Rescue 3(UK) can supply all specialist equipment required for rescue training courses. Please refer to your pre course information for provided & required equipment and clothing.
- Damage or loss to centre equipment caused by negligence, malicious acts or carelessness must be paid for at the time at current replacement value.

BOOKINGS AND PAYMENTS

- A booking is only accepted upon receipt of a completed and signed booking form with the appropriate payment.
- Anyone booking a coaching course for a group must enclose individual signed booking forms for each participant and return them together to Canolfan Tryweryn.

Booking for coaching courses can only be made as follows:

By Fax: A faxed booking form with payment card details and signature.

By Post: Enclosing a cheque / payment card details and a signed booking form.

In Person: At Rescue 3(UK).

No provisional bookings will be accepted.

- Balance of payment must be received 30 days prior to the course, at which point pre-course information will be sent.
- If booking within 30 days of the course date, we will require the full payment at the time of booking.

CANCELLATIONS, REFUNDS OR TRANSFERS

- Should you cancel your booking for any reason more than 30 days before your course commences the initial deposit will be forfeited.
- Should you cancel your booking for any reason less than 30 days before your course commences, there will be no refunds, and the full amount (including any applicable individual registration fees) will be payable.
- Should you wish to transfer to another course you will be charged the following administration fees:
 - Free transfer, if you transfer more than 45 days before the course commences.
 - Loss of initial course deposit if you transfer between 45 and 30 days before the course commences.
 - Loss of 50% of the total course fees (including any applicable individual registration fees if you transfer less than 15 days before the course commences.
 - No transfers are possible less than 15 days before the course commences. This will be considered as a cancellation and there will be no refunds, and the full amount (including any applicable individual registration fees) will be payable.
- No refunds will be offered which arise from circumstances that are beyond the control of Rescue 3(UK) except for water releases.

CONDITIONS OF SERVICE

- As part of the continual review of safety and associated considerations, the conditions of booking are subject to change, clarification, and modification etc at any time.
- Only the Managing Director, or his appointed Deputy, is empowered to vary or waive any of the conditions of booking. Such decisions are totally at the discretion of the Director or Appointed Deputy.